



HEALTH SERVICES CENTER

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www.pilgrimplace.org

03/16/2021

Dear Residents and Family Members,

We are pleased to inform you that all staff members and 25% of residents who were tested last week on March 10th, at the Health Services Center (HSC) have tested negative for the COVID-19 virus.

We are also pleased to inform you that Pilgrim Place has not had a positive COVID-19 case among staff since January 20th (8 weeks) and we have gone 11 weeks since our last positive COVID-19 case among **all residents** residing throughout the Pilgrim Place campus.

We are delighted to inform you that we have received notification from the California Department of Public Health (CDPH) to move forward with indoor visitations within the Health Services Center (HSC). Based on the guidance from Centers for Medicare & Medicaid Services (CMS) and Center for Diseases Control and Prevention (CDC), indoor visitations will be conducted in a manner that reduces the risk of COVID-19 transmission.

Attached we have included the indoor visitation procedure for the Health Services Center. Please review and acknowledge prior to the visitation. If you have any questions regarding visitation, please call us at (909) 399-5550 or email us at vramirez@pilgrimplace.org.

Window and outdoor visitations will still be accessible. For window and/or outdoor visitations contact Vanessa Ramirez Admissions Counselor at (909) 399-5550 or vramirez@pilgrimplace.org. To schedule a Zoom / Google Duo video call please contact Gwen Jones at (909) 399-5542 or gjones@pilgrimplace.org

Stay safe and warm regards,

Rich Rodas

Rich Rodas
Vice President of Health Services

Pilgrim Place Health Services Center COVID-19 Indoor Visitation- Procedure

<i>Date Implemented:</i>	3/15/21	<i>Date Reviewed/ Revised:</i>	3/15/21	<i>Reviewed/ Revised By:</i>	QAA Committee
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Prior to visit:

1. We recommend you schedule appointments 48 hrs. before a visit with the resident. Appointments can be scheduled with Vanessa Ramirez, Admissions Coordinator at 909-399-5550 or vramirez@pilgrimplace.org.
 - a. **All VISITORS** regardless of vaccination status must test negative on a POC antigen or PCR test on a sample taken within 2 days prior to their visit indoors. The facility may conduct a rapid test on visitors to comply with this requirement if a test has not been conducted prior to the visit. Please allow time in your schedule if you have not received a negative POC antigen or negative PCR test prior to the appointment. Please allow at least 20 minutes to receive results from rapid testing.
 - b. **Screening** of all who enter the facility for signs and symptoms of COVID-19 (e.g., temperature checks, questions about and observations of signs or symptoms, testing protocols), and denial of entry to those with signs or symptoms associated with COVID-19, or those who have had close contact with someone with a COVID-19 infection in the prior 14 days (regardless of the visitor’s vaccination status).
 - c. **Hand hygiene** will be conducted with the preferred use of alcohol-based hand rub.
 - d. **Personal Protective Equipment (PPE)**. For residents in the green zone, visitors must wear a surgical mask (covering the mouth and nose), and face shield, and/or protective eyewear/goggles all times. Full PPE must be worn for yellow zone visitations (surgical mask, gown, goggles/face shield, gloves).
 - e. **Social distancing** at least six feet between persons will be observed. Fully vaccinated visitors of fully vaccinated residents may have a brief, limited physical contact with the resident (e.g., a brief hug, holding hands) and provide hand hygiene before and after. A visitor must provide a completed vaccination card and identification at the time of screening to be allowed to have (brief) limited physical contact with the resident.
 - f. A visitor must review and acknowledge the visitation procedure before the visit.

Indoor Visitation:

- a. A staff member will lead you to the designated area for your visits (McAdam’s Garden, HSC Lobby, and corridor leading to HSC lobby). Visitors should go directly to the designated visiting area and are not permitted to wander hallways, or enter rooms.
- b. Visits can be conducted in the resident's room if a resident does not have a roommate.
- c. Indoor visits will be a minimum of 30 minutes up to 1 hour. To comply with the core principles of COVID-19 infection prevention, the facility may require that visitations be done on a STAGGERED BASIS to ensure all residents are given equal visitation opportunities.
- d. A maximum of 2 visitors per resident will be allowed per visit. No more than 2 visits can be scheduled per day for each resident to allow visits for all HSC residents. **Visitors must be 13 years of age or older.**
- e. Priority for visits will be given to immediate family members of residents.
- f. VISITORS will adhere to the appropriate use of personal protective equipment (PPE). Visitors who are unable to adhere to these principles of COVID-19 infection prevention will not be permitted to visit and will be asked to leave.

Signature: _____

Date: _____

Reference: