



HEALTH SERVICES CENTER

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Claremont, CA 91711

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www.pilgrimplace.org

8/7/2020

Dear Residents and Family Members:

All residents and staff at the Health Services Center have tested negative for the COVID-19 virus for the last 2 consecutive weeks (July 22nd & July 29th), which concludes our required COVID-19 response testing. Per the Los Angeles County Department of Public Health (LAC DPH) mandate, we have now entered into the next phase of testing (surveillance testing), which will require weekly testing for 25% of staff to ensure all staff are tested at least monthly. In addition, we will be required to test at least 10 residents per week. The “surveillance testing was initiated on Wednesday, August 5th and will continue until directed otherwise by LAC DPH.

We received clearance from the Department of Public Health Nurse on August 6th to begin accepting new admissions into the Health Services Center. We have established a designated “COVID unit” within the facility in which all new admissions will be admitted and remain quarantined from other residents in this unit for a 14 day observation period to ensure they are COVID free.

In addition, the Los Angeles County Department of Public Health Nurse has approved in person spiritual support to be offered by select Pilgrim Place Health Services Center Spiritual Care Team members. Spiritual Care Team members will fall under all employee COVID-19 testing and screening requirements as set forth by CDC and Public Health guidelines. We look forward to the day when our residents and their families will also have in-person visits.

The safety and wellbeing of our residents continues to be our top priority. We are doing all that is necessary to continue to be free of COVID-19 within Pilgrim Place and will continue to follow CDC guidelines as well as the directives from our assigned L.A. County Public Health Nurse to ensure we are taking the appropriate steps under current circumstances, which includes but is not limited to:

- Wearing Personal Protective Equipment (gown, mask, face shield, gloves)

- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Enhanced sanitizing of all high touch surfaces and infection control precautions

All residents will continue to be monitored on a daily basis each shift for any related symptoms of COVID-19. If symptoms are identified, staff, residents, responsible parties, and our Public Health Nurse will be immediately notified and appropriate protocols will be followed.

We encourage family members to continue to connect with their loved ones during these times. Please contact Vanessa at (909) 399-5550 to schedule window visits or Shawn at (909) 399-5542 for Zoom and/or Google Duo calls.

We know that you may have questions and we encourage you to contact our facility. Please call us at **(909) 399-5550**, email us at **vramirez@pilgrimplace.org**, or visit our website **www.pilgrimplace.org** for updates.

Warm regards,

Rich Rodas

Rich Rodas
Vice President of Health Services