



HEALTH SERVICES CENTER

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07/23/2021

Dear Residents and Family Members,

We are pleased to inform you that all residents and all staff members at the Health Services Center (HSC), have tested negative for the COVID-19 virus for the last 2 consecutive weeks.

Even though this comes as great news, we will continue to monitor all of our residents on a daily basis each shift for any related symptoms of COVID-19. Additionally, we will continue to follow Center for Diseases Control and Prevention (CDC) guidelines and directives from our L.A County Department of Public Health nurse to ensure we are doing what is necessary to continue to be free of COVID-19 within HSC.

We are also pleased to inform you that we have received notification to move forward with indoor visitations. Visitors will have their temperatures checked and will complete a screening questionnaire prior to entering the facility. All visitors must keep their surgical mask on (no cloth masks) at all times and practice proper hand hygiene during their visitation.

Indoor visitations will be a minimum of 30 minutes up to 1 hour to comply with the core principles of COVID-19 infection prevention. Each resident may have a maximum of 2 visitors per visit and no more than 2 visits per day to allow visitations for all HSC residents. Visitors must be 13 years of age or older to enter the facility and unfortunately no pets are allowed in.

Visitors are still required to schedule an indoor or outdoor visitation 48 hours in advance prior to the visit. Please inform other family members or friends regarding our policy and procedures. Visitors with no scheduled appointments will not be allowed to enter. Please contact Vanessa Ramirez (Admissions Counselor) at (909) 399-5550 or vramirez@pilgrimplace.org to schedule an appointment.

If you are not feeling well or have been exposed to the COVID-19 virus, we highly recommend you cancel and reschedule your visitation, for the wellbeing of your loved one, our residents, and staff.

If you have any questions please contact us at (909) 399-5550, email us at vramirez@pilgrimplace.org, or visit our website www.pilgrimplace.org for updates.

Stay safe and warm regards, Pilgrim Place Health Services Center