



HEALTH SERVICES CENTER

721 Harrison Ave
Claremont, CA 91711

Tel: (909) 399-5550

Fax: (909) 399-5556

www.pilgrimplace.org

09/16/2021

Dear Residents and Family Members,

A staff member at the Health Services Center (HSC) was confirmed to be positive with the COVID-19 virus. The staff member did not have any direct contact with any of our residents and is currently at home in quarantine.

On Wednesday 9/15/2021, all staff members and residents at HSC were tested for the COVID-19 virus. Once we receive final test results residents and family members will be notified.

All residents continue to be monitored on a daily basis every shift for any related symptoms of COVID-19 (none of which have been noted). If symptoms are identified, staff, residents, responsible parties, and our Public Health nurse will be immediately notified and appropriate protocols will be followed.

Indoor and outdoor visitations will continue. For indoor visitations please make sure to bring a face shield or goggles (as we may not have extras), a surgical mask and proof of vaccine. Personal Protective Equipment (PPE) must be worn inside the facility at all times during the visitation.

For indoor and outdoor visitations contact Vanessa Ramirez at (909) 399-5550 or by email at vramirez@pilgrimplace.org. To continue to accommodate planned visitations please schedule your visit (s) at least 24 – 48 hours in advance, as same day appointments might not be available.

If you are not feeling well or have been exposed to the COVID-19 virus, we highly recommend you cancel and reschedule your visitation, for the wellbeing of your loved one, our residents, and staff members.

If you have any questions please contact us at (909) 399-5550, email us at vramirez@pilgrimplace.org, or visit our website www.pilgrimplace.org for updates.

Stay safe and warm regards,

Pilgrim Place Health Services Center