



HEALTH SERVICES CENTER

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www.pilgrimplace.org

6/20/2020

To our Residents and Family Members:

As previously mentioned, the June 9th baseline testing results of all Pilgrim Place Health Services Center staff and residents confirmed all residents to be negative for COVID-19. Unfortunately, two staff members tested positive and are currently isolating themselves at their homes. Residents who were last cared for by the affected healthcare staff member have been in quarantine for precautionary measures; families of these residents have been notified.

All residents continue to be monitored daily during each shift for COVID-19 related symptoms (none of which have been noted). If symptoms are identified, staff, residents, responsible parties and our Public Health Nurse will be immediately notified and appropriate protocols will be followed.

We completed the first of two required weekly follow up tests of all residents and staff on June 18th; results are currently pending. If test results identify additional positive cases, we will notify residents, responsible parties and staff as soon as possible and no later than 5pm the following day after obtaining test results.

The safety and wellbeing of our residents will always be our top priority. We are doing all that is required to limit exposure and keep our residents free of the COVID-19 virus. This includes following guidance from CDC and the L.A. County Department of Public Health, which includes but is not limited to:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities

We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or on social media.

This is a difficult time for everyone. We will continue to provide you with updates and will contact you directly if your loved one is suspected or diagnosed with COVID-19. Please know that we will continue to adhere to the local and state health departments' guidelines, which continue to evolve as more is learned about this virus.

We know that you may have questions and we encourage you to contact our facility. Please call us at **(909) 399-5550**, or email us at vramirez@pilgrimplace.org for updates.

Sincerely,

Rich Rodas

Rich Rodas
Pilgrim Place Health Services Center