

Pilgrim Place – Beginning Your Residency

We hope the following information will assist you in your transition to Pilgrim Place.

New Resident Notebook	Upon arrival, you will receive a New Resident Notebook, describing, policies and programs. Please read this important information and keep the Notebook available for easy reference.
Entrance & Monthly Fee	The Entrance Fee is due and Monthly Fees begin the day your residency is ready for occupancy.
Utilities	Arrange to have utilities put in your name. The Gas Company 800-427-2200 So. CA Edison Co. 800-655-4555 Verizon (telephone/DSL) 800-483-3000 or 909-931-0028 AT&T (telephone/DSL) www.att-signup.com Time Warner (cable TV) 1-888-892-2253 DIRECTV (some homes can not accommodate) 1-888-359-0123
Move-in Day	Notify the Admissions Office of your arrival date by calling 909-399-5504. Buildings and Grounds will designate a convenient location for the moving van to park. Whenever possible, arrange for a weekday move-in date because of limited weekend staffing.
First Meal on Campus	Notify the Admissions Office of which day you wish to begin eating the noon meal at Abernethy Dining Room. A table will be arranged for you.
Official Introduction	A formal introduction of new residents happens at Abernethy Dining Room. Notify the Admissions Office of which current resident you would like to have do your introduction.
Name Badges	New residents receive a magnetic name badge to wear in the Dining Room and at events throughout the year. Notify the Admissions Office of how you would like your name to appear on the badge. (i.e. “Robert” or “Bob”.)
Vehicle Registration	New residents must register vehicles in California within 20 days of arrival in the state. Contact the DMV at 800-777-0133 or www.dmv.ca.gov to make an appointment. Take your most recently issued registration and purchase information, as well as results of smog test. Fees are based on the value of the vehicle.
CA Drivers License	The CA Drivers License exam can be taken at the DMV. Please note: you may be required to have a CA Drivers License to obtain car insurance.
Resident Parking Permit	Pick up a Pilgrim Place parking permit from Buildings and Grounds, 698 Avery Road. Complete the vehicle information form and place sticker on car bumper.
Parking on Campus	Street parking is available within the boundaries of Pilgrim Place; however, overnight parking is <u>not</u> permitted on Claremont city streets. Cars will be ticketed!
Gates	After 10:00 pm, residents must enter Pilgrim Place through the 6 th Street Gate or Scrooby Lane. Cambridge Way remains open.

City of Claremont	Learn more about Claremont at www.ci.claremont.ca.us .
Post Office/Address Change	Mail is delivered to individual residences. Complete change of address form at the Post Office. (Forms can also be found at Administration.) The Claremont Post Office is located at 140 Harvard Avenue. Mail that has been held can be delivered or picked up at the LaVerne Post Office at 3355 White Avenue, LaVerne, CA.
Voter Registration	For information, call Los Angeles County Registered Voters information number 562-466-1310 or visit the local Post Office to pick up a California Voter Registration form.
Newspaper Delivery	Numerous newspapers and magazines are available in the Porter Hall Library on campus. For home delivery: Los Angeles Times (daily/Sundays) 800-252-9141 Claremont Courier (Wed & Sat) 909-621-4761 Inland Valley Daily Bulletin (daily) 909-987-9900 New York Times (daily/weekends) www.nytimes.com Wall Street Journal (daily) www.wallstreetjournal.com
Faxes	Faxes may be sent/received at Administration at 909-399-5508. The cost of sending a fax is billed to the resident.
Extra Keys	The Pitzer Lodge Assisted Living Director maintains keys in a locked area, retrievable 24 hours a day. Many residents select a “buddy” (usually a neighbor) who also has a spare key.
Trash Pickup	The City of Claremont has weekly curbside collection of trash (black bins), recyclable (blue bins), and garden (green bin in a separate area). Neighbors share bins. Staff will put out the bins and bring them in for you. Currently, pickup is on Thursdays.
Resident Health Data Form	Complete the Resident Health Data Form (see inside front pocket of Resident Handbook) and return to Margaret Porter in the Health Services Center. This will be kept in your master file and a copy will be returned to you to be kept in your refrigerator so information will be available in the event of an emergency. Health Care Directives forms are available from the HSC.
One-page Autobiography	Each new resident composes a one-page autobiography to be used for Scrooby Club introductions and placed in the Garden Lounge Residents’ Autobiography loose-leaf binder.
Personal Property Insurance	Contact Bernie Valek (Vice President/CFO) at 909-399-5505 or bvalek@pilgrimplace.org to obtain information about insuring your household goods.
Furniture and Miscellaneous Household Items	Pilgrim Place has a large stock of used furniture and household items for sale at very reasonable prices. A sale is held the first Thursday of each month or by appointment.
Downsizing and Storage	New residents are encouraged to downsize personal possessions prior to moving to Pilgrim Place. Storage space on the Pilgrim Place campus is limited. If necessary, storage units are available for rental in the greater Claremont area.
Emergency	In any medical emergency, always call 911.